

## General Terms and Conditions

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### I. Parties

**Service Provider:** Margit Szövérfy (referred to as service provider)

Seat of Business: 1038 Budapest, Újpalotai út 8-10.

Tax No.: 56927489-1-41

Registration No.: 55635949

Establishment: 1043 Budapest, Munkásotthon u. 18. (referred to as Salon)

Phone: +36309747792

E-mail: [info@nailsuitebudapest.com](mailto:info@nailsuitebudapest.com)

Website: <https://nailsuitebudapest.com> (referred to as website)

**Client:** the natural person receiving services (referred to as Client)

### II. Terms and Conditions

#### II. 1. Consent to the General Terms and Conditions, Availability of the Document

The Client agrees to the General Terms and Conditions by booking an appointment.

Online booking requests cannot be submitted without checking the box on consenting to the General Terms and Conditions. If an appointment is booked via the phone or in person, the Service Provider

informs the Client on the availability of the General Terms and Conditions verbally. If the appointment is booked via electronic messaging, the Service Provider sends the direct link of the General Terms and Conditions or upon request the document itself as an attachment to the Client.

The Service Provider makes the General Terms and Conditions available:

- in printed format in the Salon during business hours,
- electronically on the website,
- as downloadable pdf on the website (including previous versions of the document as well),
- as an e-mail attachment upon the Client's request.

## II. 2. Amendments to the General Terms and Conditions

The Service Provider reserves the right to unilaterally amend the General Terms and Conditions at any time. The Service Provider shall publish the amendments on its website and in the salon. Provisions making the situation of the Client less favorable shall not come into effect earlier than six weeks after the publication of the amendments.

## II. 3. Appointment booking, cancellation and late fees

Appointments may be booked max. 1 month and 15 days in advance.

Appointments for the next 24 hours may be booked exclusively via phone or in person.

The appointments shall be modified or cancelled at least 24 hours in advance.

If the appointment is cancelled within 24 hours, the Client shall pay 50% of the price of the cancelled booking at their next appointment. Failing to do so the Client shall not receive further services. No-shows fall under the category of cancellations within 24 hours. The Service Provider reserves the right to refuse further bookings or services in case the Client cancels the appointment within 24 hours on repeated occasions.

The appointment means the start of the service. The Client shall arrive at a time which allows the provider to start the service at the beginning of the appointment. The Service Provider reserves the right to offer a different, less time consuming alternative service if the Client is more than 10 minutes late.

## II. 4. Service Terms

The Client is required to fill a client intake form before receiving any services. The terms of the data processing are available in the Privacy Policy (downloadable: <https://nailsuitebudapest.com/adatkezelesi-tajekoztato/> and the printed version is available in the salon).

The Service Provider reserves the right to refuse any services if they cannot be provided safely or in agreement with the professional minimum standards based on the data provided on the client intake form or during the consultation. The Client understands, that in this case he/she is not entitled to demand any damages based on not receiving the booked services.

Some of the factors that may affect/prohibit the services:

- diabetes
- certain cardiovascular and circulatory diseases
- high blood pressure
- cancer
- hemophilia
- disorders of the skin of the hands and feet: skin and nail conditions (suspicion of viral, bacterial and fungal infections, open sores, wounds, injuries, tissue growths, eczema, allergic reactions etc.)
- fever, nausea

The Client understands that nail and foot care services are beauty services aimed to elevate general comfort levels, therefore they do not replace or overwrite medical advice, treatment or care. The Service Provider is not competent to set up any medical diagnosis, cannot confirm the presence or the lack of any illness, infection or disease. If there is a suspicion of a medical condition, the Service Provider reserves the right to refer the Client to medical care.

If the Client is underage, the Guardian of the Client shall give a written consent in person defining the services the Client may receive (Attachment 2). This statement may be modified at any time by informing the Service Provider. Children under the age of 14 cannot receive gel polish or nail extensions. Children under the age of 10 are excluded from all services.

## II. 5. Use of Materials and Tools

The Client understands that the Service Provider uses exclusively their own tools and products when providing services. Based on individual consideration exceptions may be granted only in case of decorative materials that do not come in direct contact with the natural nails or skin (e.g. glitter powder or rhinestones). The Service Provider is not responsible for the quality and durability of these materials. The Client shall pay the full price of the service regardless of the origin of the decorating material – the application of the Client's product does not decrease the prices.

## II. 6. Prices

The price list and the description of the services are made available by the Service Provider on the website and at the salon in a printed version. Should the published price lists differ, the price more favorable to the Client shall be applied. The obviously faulty price is invalid.

Changes to the price list shall be published at least three weeks before coming to effect on the website and at the salon as well.

## II. 7. Discounts, Sales and Promotions

The Service Provider may grant special offers. Special offers (discounts, sales and promotions) cannot be combined. The details of the special offers and any conditions applying shall be published on the website and at the salon.

## II. 8. Warranty

The Service Provider shall fix any gel polished nails or nail extensions free of charge and without delay if the cause of the faulty (chipped, broken, lifted, peeled etc.) nail probably derives from improper service.

The fault in the nails shall arise within the following time periods in order to fall under the warranty:

- gel polishing – within 5 days from the service
- gel polishing with strengthener – within 10 days from the service
- nail extensions size S – within 12 days from the service
- nail extensions size M, L – within 10 days from the service

The faulty/improper service is probable, if the Client fully followed the Nail Care Instructions (Attachment 3), especially the avoidance of physical and chemical damage. The Nail Care Instructions will be handed over to the Client after the first gel polish/nail extension service in a printed version, and are also available on the website. Services using the Client's products cannot be deemed faulty/improper.

If the warranty periods are exceeded or faulty/improper service cannot be established, the Service Provider corrects any faults to the nails for the price indicated on the price list.

The Client shall notify the Service Provider about any problems with the nails immediately when they occur, but within 24 hours the latest.

4 March 2021

## SALON ETIQUETTE

TO ENSURE A COMFORTABLE AND SAFE VISIT PLEASE FOLLOW THE GUIDELINES BELOW.

1. PLEASE ARRIVE AT YOUR SCHEDULED TIME.
2. IF YOU WOULD LIKE TO MODIFY YOUR APPOINTMENT, LET US KNOW AS SOON AS POSSIBLE. IF YOU FAIL TO CANCEL YOUR BOOKING AT LEAST 24 HOURS PRIOR, YOU WILL BE CHARGED 50% OF THE CANCELED SERVICE COST AT YOUR NEXT APPOINTMENT.
3. IF YOU ARE LATE MORE THAN 10 MINUTES, WE MIGHT ONLY HAVE TIME FOR A DIFFERENT SERVICE.
4. OBVIOUSLY ILL CLIENTS WILL BE DENIED SERVICE.
5. NO PETS ARE ALLOWED IN THE SALON.
6. PLEASE ARRIVE AT YOUR APPOINTMENT ALONE OR WITH AS FEW COMPANIONS AS POSSIBLE.
7. CLIENTS UNDER THE AGE OF 18 REQUIRE PARENTAL CONSENT, PLEASE READ THE GENERAL TERMS AND CONDITIONS OR CALL THE SALON TO LEARN MORE.
8. WASH YOUR HANDS WITH THE DISINFECTANT SOAP AS SOON AS YOU ARRIVE!
9. IT IS NOT POSSIBLE TO HAVE EXTENSIVE BREAKS DURING SERVICES (E.G. COFFEE, SMOKING).
10. PLEASE MAKE BOTH OF YOUR HANDS FREE FOR THE DURATION OF THE HAND/NAILCARE SERVICES: DO NOT USE YOUR PHONE, REFRAIN FROM TOUCHING YOUR HAIR OR CLOTHES AND KEEP YOUR HANDS ABOVE THE DESK AT ALL TIMES.
11. PLEASE ASK YOUR QUESTIONS REGARDING SERVICES AND THEIR PRICES BEFORE THE START OF THE SERVICE.
12. SALES, DISCOUNTS AND PROMOTIONS CANNOT BE COMBINED.
13. IF YOU HAVE A SPECIFIC NAIL ART IDEA, INFORM US PRIOR TO YOUR APPOINTMENT.
14. LET US KNOW IF THE DATA PROVIDED ON YOUR CLIENT INTAKE FORM HAS CHANGED.
15. THE FOLLOWING WARRANTY APPLIES:
  - GEL POLISHING – 5 DAYS FROM THE SERVICE
  - GEL POLISHING WITH STRENGTHENER – 10 DAYS FROM THE SERVICE
  - NAIL EXTENSIONS SIZE S – 12 DAYS FROM THE SERVICE
  - NAIL EXTENSIONS SIZE M, L – 10 DAYS FROM THE SERVICE

YOU MUST LET THE SALON KNOW AS SOON AS THE ISSUE WITH THE NAILS OCCURS.

16. PLEASE FOLLOW THE NAIL CARE INSTRUCTIONS!

PLEASE READ THE GENERAL TERMS AND CONDITIONS!

Attachment 2: Parental Consent

PARENTAL CONSENT

I, \_\_\_\_\_ (ID No: \_\_\_\_\_), THE PARENT/GUARDIAN OF  
\_\_\_\_\_ (ID No: \_\_\_\_\_, DOB: \_\_\_\_\_)

HEREBY CONSENT TO THE MINOR IN MY CARE RECEIVING THE FOLLOWING SERVICES  
FROM MARGIT SZÖVÉRFY (ID No: 007422CE) NAIL TECHNICIAN AND PEDICURIST:

	YES	NO
NATURAL NAIL SERVICES		
FOOTCARE SERVICES		
NAIL EXTENSIONS		
GEL POLISHING		

NOTES: \_\_\_\_\_  
\_\_\_\_\_

PHONE NUMBER:

IN CASE OF AN EMERGENCY, NOTIFY:

	YES	No
I HAVE READ AND UNDERSTOOD THE PRICE LIST, THE PRIVACY POLICY AND THE GENERAL TERMS AND CONDITIONS.		
I WILL NOTIFY THE SERVICE PROVIDER IF THERE IS A CHANGE IN THE DATA PROVIDED ON THE CLIENT INTAKE FORM.		
I WILL NOTIFY THE SERVICE PROVIDER IF THE ABOVEMENTIONED MINOR IS NOT ALLOWED TO RECEIVE ANY OF THE SERVICES ANYMORE.		
THE MINOR CAN BOOK AN APPOINTMENT BY THEMSELVES.		
I UNDERSTAND AND ACCEPT THE MEANING AND POTENTIAL RISK OF THE SERVICES.		

BUDAPEST, \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE

### NAIL CARE INSTRUCTIONS

Dear Client,

Thank you for choosing Nail Suite Budapest!

Please follow the instructions below to ensure your manicure lasts you as long as possible.

Services	Approximate durability	
	Hands	Feet
Regular gel polish	2 weeks	3-4 weeks
Gel polish with strengthener (BIAB)	3 weeks	-
Nail extensions (acrylics or hard gel)	4 weeks	-
Nail prothesis	estimated individually	

Please check the General Terms and Conditions for the warranty regulations.

Although gel polished nails/nail extensions seem harder or more durable than the natural nails as they are covered with gel or acrylics, they must be taken care of properly.

- **Do not use your nails as tools!** Don't scrape stickers or dirt with your nails, do not use them to pry things apart, push buttons or drive in screws – if you wouldn't do something with your natural nails, don't do it with your gel polished/extended nails either! Your natural nails are right under the product and they might get injured or ripped off if you severely damage the gel attached to their surface.
- **Always wear gloves when cleaning and doing the dishes!** Chemicals might burn or dissolve the top layer of the gel polish, which can cause changes to the looks of the set. Soaking your hands regularly in water for extended periods of time might lead to product lifting.
- **Don't bite or pick your gel polish or nail extensions!** Gel polish is harder to damage than regular nail polish, but these repeated small traumas can significantly decrease the durability of the set.
- **Avoid nail injuries!** Please pay extra attention to the use of your hands until you get used to your new nail length. If your nail gets severely injured, e.g. smashed by the door, please seek help to professionally remove the product from the injured area as soon as possible. (Also if needed, seek medical help!)



- **Do not wear your set of nails longer than advised!** Your set might be in perfect condition even after the recommended wear time, however as your natural nails grow, the product is less and less attached to the part of your natural nail that connects to your finger, which makes it more and more likely that it will break or be ripped off together with your natural nail.
- **Do not try to remove your gel polish/nail extensions at home!** If you would like to return to your natural nails, please book an appointment for a removal service – unprofessional removal might do permanent damage to the natural nails.